QUESTIONNAIRE

For Utilities Participating in the Capacity Building Workshop on Partnerships for Improving the Performance of Water Utilities in the Asia and Pacific Region 25-27 July 2006, Bangkok, Thailand

Date:
Country: City: Name of Water Utility serving City:
Address:
Head of Water Utility Name: Title: Contact Telephone Number(s): Contact Fax Number(s): Contact Email:
Year Utility was formed:
I. GENERAL UTILITY OVERVIEW
a)Is the Water Utility Part of Government Department Government Corporation/Enterprise Other, please explain:
b) Is the water utility Regulator Operator Regulator and Operator
c)Is there a private sector involvement in the Water Utility? If yes, in what aspect(s)? Source Development Production Distribution Management Billing and Collection Cother:
d) Water utility responsibility: For City alone City & Other towns/cities National Authority
e)Utility is responsible for Production Distribution Source Development
f) Number of water utility staff: Operations: Development: Total:

	g) Staff Classif	ication: Profes Skilled: Unskille								
	h) Does the water utility have a specific policy for providing water supply to the urban policy Yes No If yes, briefly state the policy:									
	i) Management Information System: Well developed Partly Developed Non-existent									
j) Is there a development plan? Yes No If yes, indicate the period covered. Year to Year										
II. V	VATER SERVIC	CES INFORMATION	ON							
	a) Area covered by service network 2000 km² 2006 km² b) Number of Connections (please separate by type of connection for the year 2000 and 2006)									
	·	Total number of	House		Industrial					
	Type of Connection:	connections	Connections	Public Taps/ Standpipes	Connection					
	2000									
	2006									
	Type of Connection:	Commercial Connections	Bulk Supply connections to residential areas	Fire Hydrants	Other:					
	2000									
	2006									
	c) Proportion of t % d) Population se 2000 2006	otal connections the	at are metered							
	e)Percentage of p radius of 1km 2000 % 2006 %		he jurisdiction of the	e utility with access	s to water within a					

sa 2		of people dwelling in immediate vicinity %		liction of the uti	lity with access to improved
g)	Estimated	l total water product	ion:	m ^{3/} day	
h)	Proportio Surface W Ground W Other sour	ater	on from: % % % %		
i) N	lumber of t	reatment plants mar	aged by th	ne utility	
j) T	otal capaci	ity of water producti	on treatme	ent plant(s)	$m^{3/}$ day
	Proportion	n of water production n of water production n of water production	n receiving	g chlorination or	% nly % %
FIN.	ANCIAL A	AND ECONOMIC	DATA		
2	Annual Ope 000 006	erations and Mainter US\$ US\$	nance Cost	s:	
2	Annual Bi 000 006	illings: US\$ US\$			
2	annual Coll 000 006	lections: US\$ US\$			
d)	When wer		s made (ye		1
e)T	otal invest	ments in the last 5 y	ears:	US\$	
f) Iı	Service Moder Water Manag Staff d other:	in the following field e extension mization of distribut production treatmer gement system levelopment otal:	ion networ	% % % % % %	%
g)	Estimated	d unaccounted for w	ater	% of water sup	plied
h)	Estimated	non-revenue water	%		

III.

i) Are subsidies provided to install new connections? Yes No If yes, briefly explain
IV. OUTLOOK ABOUT PRIORITIES
 a) Priority needs of water utility for improving its service efficiency: 1) 2) 3)
b) Cooperation with other water utilities? Yes No If yes, please name associations:
c) Key constraints to developing Water Operators Partnership (WOP) 1) 2) 3)
 d) Key recommendations for making WOP effective: 1) 2) 3)
e) Areas in which capacity building needs strengthening 1) 2) 3)
f) Constraints experienced in meeting capacity building gaps 1) 2) 3)
This Questionnaire was completed by:
Name: Designation: Address: Tel: Fax: Email:
Please return the filled Questionnaire by email to chaudhry@un.org and pischke@un.org by the 21 July 2006.