

# **Role of IWA in supporting WOPs**

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## **Overview**

- History of IWA involvement
- IWA approach and guiding principles
- Examples of how IWA can help
- Next steps

## **IWA and its involvement**

- Our history:
  - IWSA – 1947; IAWQ – 1965; IWA – 1999
- Role of Professional Associations
  - Contacts with colleagues
  - Field visits
  - Training courses
- IWA has always supported WOPs

## **IWA approach & guiding principles**

- Not seek to duplicate work of others, but complement
- Support, facilitate – not institutionalize
- Maximize diversity of experience and perspectives
- Focus on process learning & international experience exchange
- Alignment of initiatives

## **Examples of IWA support**

- Membership
- Brokering
- Events
- Groups
- Publishing
- Specific Projects

## **Examples: Membership**

- The global network of water professionals – 10,000 individuals in 110 countries
- Diverse group of members – ‘mosaic’ is a strength
- Over 100 corporate members who are utilities
- 1200 utility members as individuals
- Governed by national associations
- Regional Groupings - ESAR, ASPIRE

## **Examples: Brokering**

- Convening opportunity is part of our wider role
- Seek to network experience from local process to wider arena
- Collate, synthesize and network learning from context to context
- Partner with SEAWUN, AIDIS, EUREAU

## **Examples: Events**

- IWA hosts a technical specialist event every 12 days
- Congresses – over 3,000 people
- Specialist group events
- IWA Utilities fora
  - Dedicated meetings under IWA Utilities initiative
  - 2006 – 3 meetings Berlin, Singapore and Beijing
  - 2007 – 2 planned for Perth and Lisbon

## **Examples: specialist groups**

- Specialist groups the research arm of IWA; ~45 in total
- Relevant groups to WOPs:
  - Institutional Governance and Regulation
  - Strategic Asset Management
  - Statistics and Economics
  - Efficient Operation & Management of Urban Water Supply
  - Design, Operation & Maintenance of Drinking Water Treatment
  - Design, Operation and Costs of Large Wastewater Treatment Plants

## **Examples: publications**

- IWA has wholly owned subsidiary company, IWA Publishing
- Publish:
  - Water Utility Management International
    - Focused on needs of senior utility managers
    - International reference point on strategic issues affecting utilities. News, interviews and executive briefings
  - Water Asset Management International
    - Focused on asset management
    - International perspective on infrastructure, planning and maintenance

## Examples: Performance

- IWA Performance Indicators of Water Supply Services
  - 166 indicators and definitions
  - Free Software
  - Instructions – how to use
- Process Benchmarking Project
  - Partnership with WSAA
  - Series of benchmarking projects
  - 2007 - Customer Service
  - 2008 – Asset Management
  - 2009 – Civil Maintenance



## Examples: Drinking Water

- Bonn Charter for Safe Drinking Water
  - A high-level framework
  - Operational and institutional arrangements
  - Managing water supplies from catchment to consumer.
- Water Safety Plans (WSPs)
  - With WHO and others
  - Scale up the implementation of WSPs
  - Creation of International Support Facility for Water Safety Plans (ISF-WSP)
  - Development and implementation of WSPs in six satellite regions over a three year period

## **Next steps**

- Hope to partner in development of WOPs database
- Mobilise the IWA network
- ESAR as a partner in Africa
- Coordinate action and interest in the North?
  - WOPs workshop in Europe?

- IWA can support where we can be best deployed:
  - Brokering
  - Learning
  - Membership
  - Aligning our own initiatives

More information  
<http://www.iwahq.org>

Thank you