

# Knowledge portals: Experiences and lessons learned

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3 December 2017

OUR PURPOSE

**TO SAFEGUARD  
LIFE, PROPERTY  
AND THE ENVIRONMENT**

## Global reach – local competence



**150+**

years

**100+**

countries

**100,000+**

customers

**13,000+**

employees

## Connecting the dots and providing the broader view



- We classify, certify, verify and test against regulations, rules, standards and recommended practices
- We develop new rules, standards and recommended practices
- We qualify new technologies and operational concepts
- We give expert advice to enhance sustainable business performance
- We use digital platforms to deliver

## Some points for consideration

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Based on our experience in delivering knowledge management projects and associated platforms

- A shared purpose and vision
- This is not only about an IT platform, but also about creation of a network
- Focus the efforts on a selected few areas, and build from there
- Soft + hard = smart
- Open data approaches and technologies
- Evolutionary approach, but with an agreed architecture
- Stamina
- Time and effort, not only for IT
- Focus on users, users, users