2021 high-level segment of the 2021 session of the Economic and Social Council and the high-level political forum on sustainable development, convened under the auspices of the Council

Accessibility services for participants with disabilities

In an effort to ensure the 2021 HLPF/HLS is accessible for participants with disabilities, closed captioning (CART services) will be provided for all meetings (6-16 July). Additionally, international sign language will be provided for meetings on 6 and 12-16 July.

Please find below technical information on these accessibility services.

**CART services**

- Virtual participants (for both hybrid and fully virtual meetings) can turn on or off the CART service by clicking the “Live Transcript” button on Zoom.
- Closed captions are displayed on the screens in the conference room for hybrid and in-person meetings.
- Participants on UN Webcast have the option to view the meeting with CART services.
- For all meetings, participants can view CART services on a separate device on this URL: [https://www.streamtext.net/text.aspx?event=CFI-UN](https://www.streamtext.net/text.aspx?event=CFI-UN)

**International sign interpretation (IS)**

- IS will be provided for the opening meeting on 6 July and for all meetings between 12 and 15 July.
- Virtual participants (for both hybrid and fully virtual meetings) need to “pin” the international sign interpreter box to view the sign interpretation. Please see below steps for “pinning” a speaker:
  
  i. Go to Gallery View (upper right side of the screen)
  ii. Using your mouse, hover over the image of the Sign Interpreter
  iii. Click three blue dots “…”
  iv. Click the word “PIN”

- IS is displayed on the screens in the conference room for hybrid and in-person meetings.
- Participants on UN Webcast have the option to view the meeting with IS, where available.