“The Role of The Regulator in Bridging the Water Access-gap”

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Presentation Outline

- Role of The Regulator
- Identifying Partnerships
- The Situation as it is
- The Regulatory Approach
- The Regulator and Stakeholders
- Who is funding Water Projects
- Concepts for a success story
- Conclusion
The Role of the Regulator

• Ensure that consumers receive safe, reliable and fairly priced services
  – Conduct relevant market studies
  – Review and determine tariffs, examine subsidy schemes
  – Ensure that operators make profit, grow their revenue and expand their infrastructure

Identifying partners

– Government
– The legislature
– The Operators
– Civil Society
– NGOs
  – Concern Universal, Action Aid, Water Aid...
– Donor Agencies
  – UNICEF, EU, CDE-PROINVEST, UNDP, WHO, WB...
Situation as it is...

Limited investment in the WSS sector... by most governments

The issue of profitability of water companies
- governments not paying bills
- Metering issues
- Billing issues
- Payment and Collection

Three Types of Waters Regulators in Africa

- Most Water Regulators are embedded in the government ministry that deals with water; thus there is no separation of policy making and implementation
- Some countries have fused water regulation with that of Electricity- Mali, Rwanda, The Gambia, Mauritania, Tanzania...
- A few countries like Zambia have a single sector water regulator- NWASCO- a success story in AFUR
### Water And Sanitation Sectoral Projects 2006-2008

<table>
<thead>
<tr>
<th>Project</th>
<th>Cost (Euro)</th>
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<tr>
<td>1. Strengthening of the water and sanitation sectoral committee</td>
<td>€ 50,000</td>
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<td>2. Develop a set of common water and sanitation quality of Service and Supply Standards</td>
<td>€ 94,312</td>
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<td>3. Service to the poor and universal access</td>
<td>€ 75,000</td>
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<td>4. Consumer involvement in monitoring service providers</td>
<td>€ 60,000</td>
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<tr>
<td>5. Tariffs &amp; Pricing Design &amp; Modelling; benchmarking</td>
<td>€ 84,884</td>
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<tr>
<td>6. Capacity building and training efforts</td>
<td>€ 75,000</td>
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<td>7. Improve communication on water and sanitation regulation including development of water and sanitation database.</td>
<td>€ 75,000</td>
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<td>8. Secretariat</td>
<td>€ 475,435</td>
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<td><strong>Total</strong></td>
<td><strong>€ 989,591</strong></td>
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**The Regulatory Approach**

- The importance of the 3 As with regards to WSS
- The three generic approaches regulating services:
  - The generation stage
  - The processing stage
  - The usage stage

- Encourage Investment and Competition – Continue to advocate for the reduction of barriers to entry, limit anti competitive behaviour, encourage public-private partnerships in the Energy sector
Conclusion

- Two case studies on Regulatory intervention
  - Zambia DTF
  - The Gambia MUSF project

Thank You
For Your Attention