JICA Projects on Capacity Development of Water Utilities -Lessons Learned-

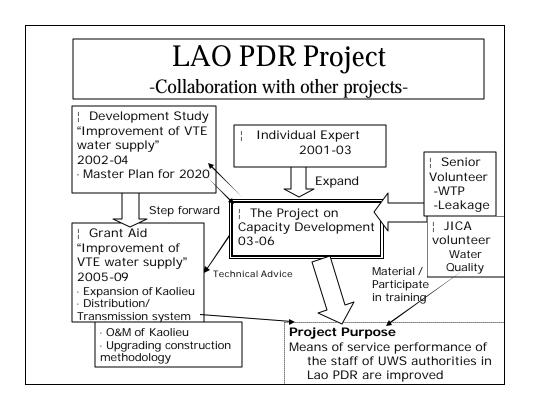
Mikio Ishiwatari Japan International Cooperation Agency

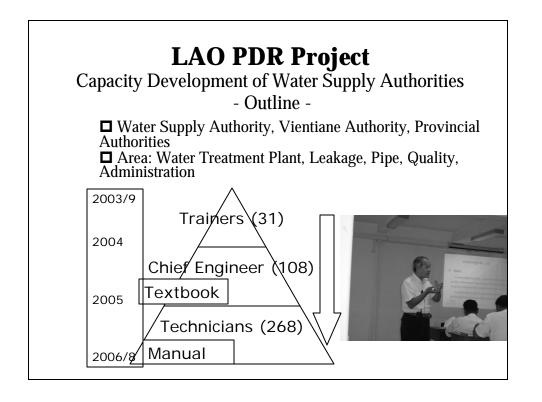
Capacity Building Workshop on Partnerships for Improving the Performance of Water Utilities in the Asia and Pacific Region 25-27 July 2006, Bangkok, Thailand

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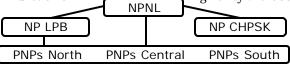


LAO PDR Project

Training mechanism-

- Fitting to field conditions
 - ✓ Principle: Training at 3 core site: center and two sub-centers
 - ✓ Training within Province and inviting neighboring provinces
 - ✓ Utilizing and upgrading chief engineers as trainers
 - Emphasized training target: new branch staff and utilities in Small provinces

✓ Function of NPNL: making Training Policy and Coordination



- ☐ Training at training center in Thailand
 - ✓ Similarity of Language
 - ✓ Curriculum based on discussion with the Project
 - "Waterworks Training Project in Thailand" 1985-99
 - ✓ Thai Experts (3). Training in Thai(10 courses)

LAO PDR Project

-Textbook-

- ✓ Selected best example from JICA's past project
- ✓ Edited in Lao and English
- ✓ Technical reference for training materials
- ✓ technical reference for engineers
- ✓ Training for chief engineers
- ✓ Training at Central Training Center
- ✓ Dissemination of textbook as a standard material
- ✓ Periodical revision
- ✓ Combination with Phrasebook (English terms and Technical terms)



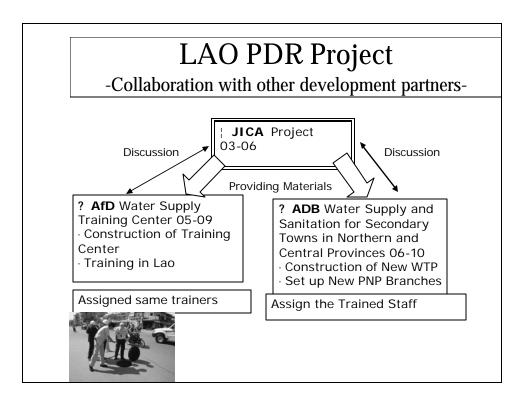
LAO PDR Project

-manual

- ✓ Fit the actual work procedure
- ✓ Edited jointly by Japanese experts and Lao C/Ps
- ✓ For daily work of technicians
- ✓ Technical reference and reporting forms
- ✓ Includes many photos and figures
- ✓ Directly deliver to technicians
- ✓ periodical revision

- ☐ Trainer (from 3 core training site)
 - technology and presentation skill
- **□** Technicians
 - Improvement of Operation and Maintenance Skill
 - Report quality of WASA





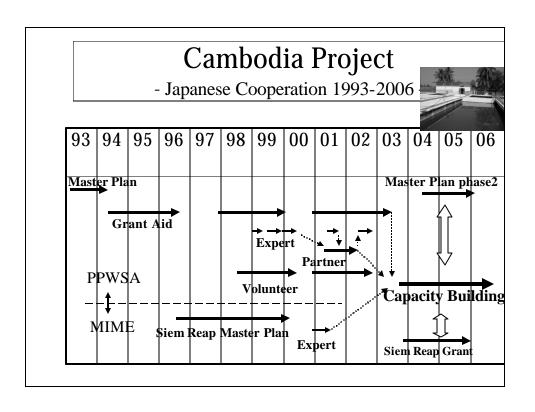
Cambodia Project

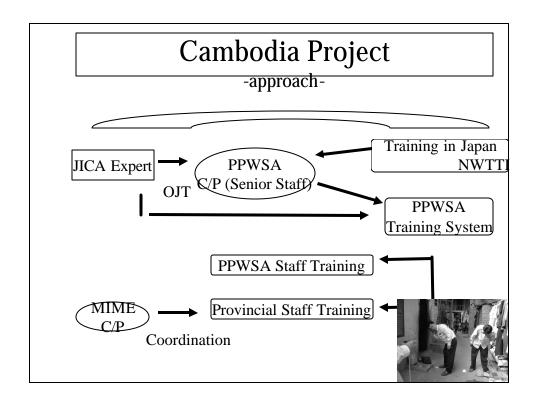
- Capacity Building for Water Supply System -

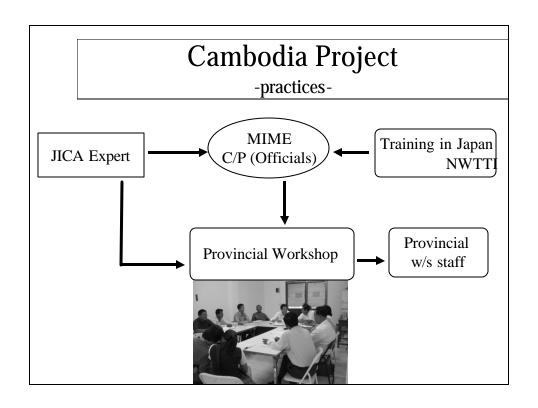
□Purpose

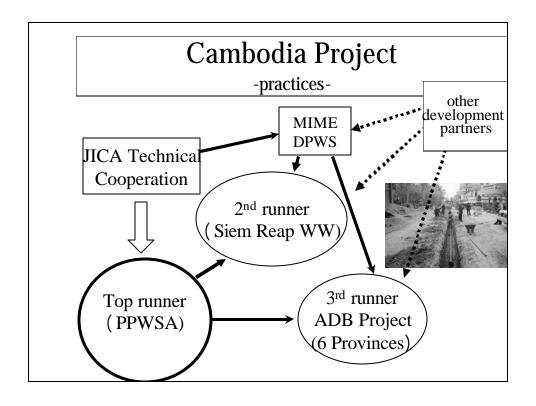
- 1. Improvement of capacity to operate and maintain w/s facilities in PPWSA
- 2. Improvement of staff training system for water supply
- □Period: Three years(2003-2006)
- ■Experts:3 long-term and 20 short-term for
 - ✓ Water treatment process,
 - ✓ Electrical facility maintenance,
 - ✓ Water quality control ,
 - ✓ Distribution pipe maintenance,
 - ✓ Training plan
- □Training in Japan : 30 trainees
- □Training in NWTTI: 10 trainees











Lessons Learned

I. Collaboration

- between JICA specialists and volunteers
- with grant aid project
- > with other partners
- with regional center

II. Localism

- local resources: training trainers
- > on-the-job
- > material to fit actual work
- III. Commitment for long term



Contribution to Water Operators Partnership

A practice:

- √ Training at regional center
- ✓ Dispatching expert from regional center

We can share

- ✓ our lessons learned and experiences
- ✓ training materials: textbook, manual projects





