

# Planning for sustainable tourism development in South-Eastern Europe

Expert Group Meeting on Sustainable Tourism

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## **Our Goal**

We promote international cooperation for sustainable development and international education work.

As a 100% federally owned, public-benefit enterprise, we support the German Government in achieving its objectives in the field of international cooperation for sustainable development.

GIZ is not a donor – this is the Federal Government of Germany – while GIZ is its main implementing body.

On behalf of















On behalf of





## **Our Global Presence**



GIZ operates in more than 130 countries worldwide.

We employ close to 17,000 staff members across the globe – some 70% of whom are employed locally as national personnel





## So what are we doing in Sustainable Tourism?

- Share of global ODA spent on tourism programs and projects:
   approx. 0.1 %
- German annual overall ODA Budget: €10 Bn., of that BMZ: €6 Bn.
- GIZ Total Budget 2012: €2.1 Bn.
- German TA / FA budgets for tourism relevant measures:
  - GIZ approx. €8. Mn. spread annually accross ca. 50 projects
  - KfW: approx. €160 Mn. spread accross 9 projects over 10 years











Towards a happier Turkey at the 100<sup>th</sup> anniversary of the foundation of our republic...

1. Lessons Learned

@Turkey



2. Analysis

@Montenegro



3. Co-operative/
Destination
Approach

@Danube River





5. Product Development

@Western
Balkans

4. (Human)
Capacity
Development

@Bulgaria





## 1. Lessons Learned: An Example fromTurkey

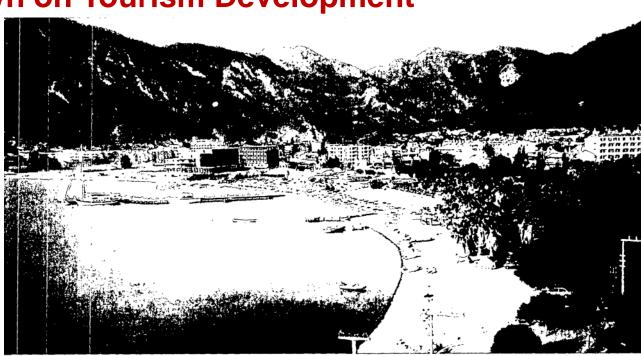
Dalyan Bay, late 1980s: An Industry disgraced, i.a. followed by "the BMZ Shutdown on Tourism Development"

Int. Arrivals to Turkey in 1987: 3 Mn.





Der Spiegel, August 1987: "Deflowering Anatolia"→



Ferienanlagen in der Bucht von Marmaris: Eine Art Goldgräberstimmung macht sich breit

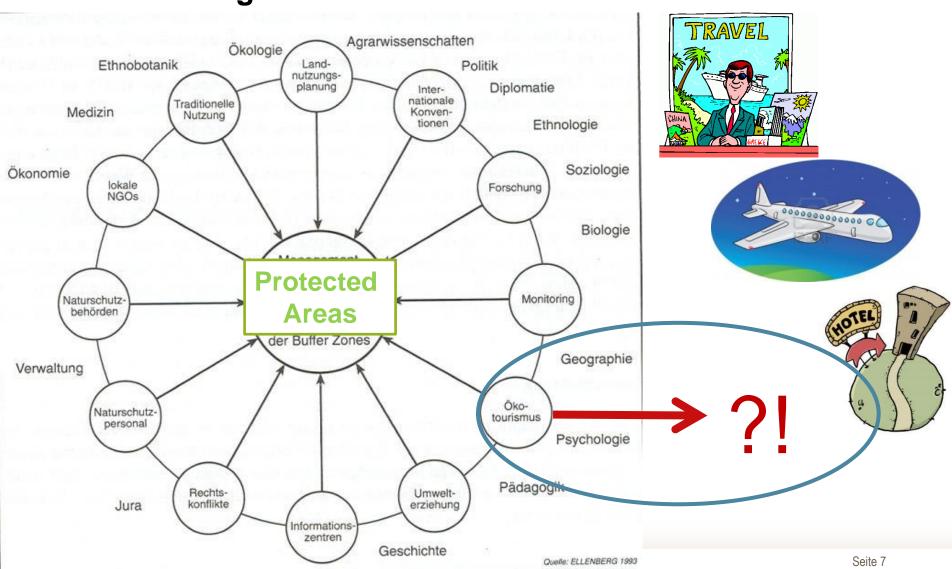
### Türkei-Tourismus: "Anatolien entjungfern"

Die letzte, bislang unberührte Küste des nördlichen Mittelmeeres ist jetzt dran: Der Massentourismus erobert die Türkei. Die Regierung behauptet, aus den Fehlern der Spanier gelernt zu haben. Aufgelockerte höchstens viergeschossige Bauten sollen entstehen Die Umweltschützer formieren sich zum Widerstand

#### 1. Lessons Learned...



After Rio: The age of Ecotourism - GTZ and DED in the 1990s...





#### 1. Lessons Learned...

2003: BMZ comissions, Sector Project"

## Sustainable Development Through Tourism (2004-)

#### Tasks:

- 1. Advise BMZ on Sustainable Tourism Policy
- 2. Knowledge Management and Innovation
- 3. Advise GIZ programs worldwide, implement pilot measures





#### 1. Lessons Learned...

A Hotel in Turkey today: Tui Robinson Club, Belek

Int. Arrivals to Turkey in 2013: 34 Mn.

- 881 Beds
- 25.000 Guests in 2010 (62,1% occupancy)
- 90% German speaking source market
- 95% All-inclusive travellers
- 372 Staff members, of those:
  - 347 (93%) local, 26 (7%) from Germany
  - 57% with vocational training
  - 75% male / 25% male
  - 44% seasonal contracts
  - 45% employed for at least 5 years
  - Average pay: €524
  - Turley's minimum wage (2009): €256
- FnB Procurement:
  - Foreign imports: 23%
  - Locally produced (Belek/Antalya): 12%
  - From other regions in Turkey: 65%







## 2. Analysis:

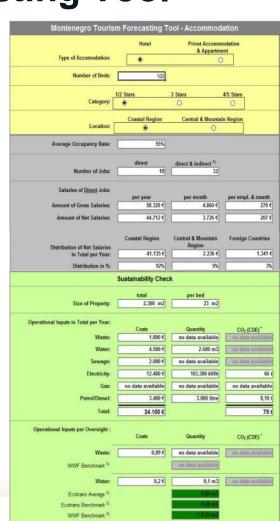
## **Montenegro Tourism Impact Forecasting Tool**

#### **Approach**

- Analysis of the economic impact of existing and future tourism hotels
- Forecasting the economic impact of development alternatives
- Cost-benefit and sustainability check of different tourism development options

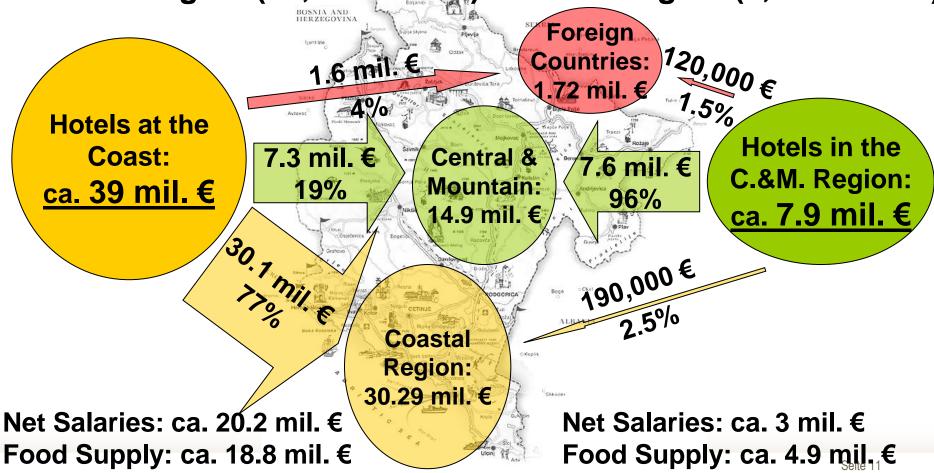
#### Goals

- Provide the Ministry of Tourism with the basis to forecast impacts of tourism development (on basis of previously written Masterplan)
- Propose a monitoring concept
- Develop a forecasting software





Salary & Food Supply Impact Map of all Hotels from Coastal Region and C.&M. Region (per year)
Coastal Region (13,600 rooms) – C.&M. Region (2,100 rooms)







## 3. Cooperative Destination Approach: d CC danube competence center

Market development: Danube Tourism south of Hungarian

border (de facto: Budapest)

Main Attractions: PAs Kopački Rit, Danube Delta (UNESCO WHS), Iron Gate, Historical Cities,....

Pilot measure (2008+): Cyclying route along Danube

Establishment of regional Multi-Stakeholder-Org.:

International, National, Regional Orgs. & Local Authorities, NGO and Companies of all tourism industry sectors from 6 countries

**Today's Focal Areas:** Fostering Peace via Trade; generating value for the Danube basin ecosystems; Convergence and Lobbying via implementation of EU Danube Strategy







Ukraine





## 4. Human Capacity Development:

Training Programme on Innovative and Sustainable Tourism Development of Bulgarian Municipalities in the Danube Region









Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH 4. Product Development: TOURISM COUNCIL Hajla peak 2403 m Tourism for Tomorrow Berane Pepaj Drelaj == Dugaivë Peaks of the Balkans Reka e Allagës Kuçishtë Leginat 🔛 Prevarë River Lumbardhi Pejë Rugova Camp Gurl kuq peak 2522 m Visitor peak Milisheve 2211m A Play = Marijash peak 2530 m Babino Polje KOSOVA Gusinje 🔤 Treskavički Katun Bjeshka e Belegut ODecan Bor peal Balqin Dobërdol -2056 m Gjeravica peak Kolenovica Katun 2656 m / Vusanje == Griata Cerem P Karantili pea Kolata peak **OJunik** 2490m 2533 m Arapi peak 2217 m Jezerca pea 2694 m Valbonë 🔛 ALBANIA Rragam Theth = Shkodër

