## Mobile Enabled Offgrid Electrification



## Africa at night - an untapped market

1,6 billion people live off theigrid, still an untapped market!

Solar PV is a solution, but has not yet scaled due to:

## 2 MAIN BOTTLENECKS:

- High upfront investment for customer
- Difficult maintenance \& control of units


## The next African revolutions: peaceful ones that Mobisol will leverage



## Mobile + Solar = Off-grid electrification



## Taking off-grid solar business to scale

Off-grid Solar and mobile technologies provide powerful solutions that have to date been under-utilized

- 1.6bn people live off grid: this is one of the biggest inhibitors to development \& poverty alleviation
- Solar PV prices have dropped $90 \%$, making technology affordable to nearly all
- Mobile penetration very high even in remote areas
- The combination of both technologies can be the breakthrough for off-grid electrification

Mobisol's unique selling points can be a game changer in the industry

- Mobisol's engineers developed a unique suite of robust and plug\&play solar home systems
- Products are affordable (prepaid), powerful (up to 200W) and remotely managed for Bottom of the Pyramid (BoP) clients
- Over the past 2 years, Mobisol has distributed over 2,000 systems to its target market, developing a business model and a blueprint for operations scalable to millions


## Mobisol all-in-one service: installation, usage, maintenance \& after sales customer service

## How it works:

- A Solar Home System is easily installed \& trained local technicians are available for help
- Mobisol controller tracks usage remotely
- User pays monthly via phone
- 36 months credit period with 30 days of flexible grace period per year
- System shuts off in case of payment default; impossible to disable without breaking
- Free maintenance for first 3yrs



## Mobisol all-in-one service: installation, usage, maintenance \& after sales customer service

## How it works:

- A Solar Home System is easily installed \& trained technicians available for help locally
- Mobisol controller tracks usage remotely, security alarm fitted
- User pays monthly via phone
- 36 months credit period with 30 days of flexible grace period per year
- System shuts off in case of payment default; impossible to disable without breaking
- Maintenance for first 3yrs at no additional cost




## Product design minimizes need for repair

- Manufacturer solar panel warranty is 20 years
- System designed for easy replacement of controllers - done by local fundis (technicians)
- 3 year warranty on batteries, Mobisol unit technology prevents rapid decline
- Additional warranty possible after 3 years
- Electronics inside unit are manufactured to Mobisol specifications in Berlin, Germany before shipping to Shenzhen, China for assembly

Components are high quality and robust

- Battery has been used worldwide and throughout Africa
- Unit design enhances battery life time with controlled charge cycles
- PV cell technology in solar panels made by Q-CELLS, a reputable German company

Key components are easily repairable with help from database

- Database automatically informs Mobisol Hub when unit is malfunctioning
- Shows what component of unit is causing disruption
- All components can be fixed or exchanged quickly, with a recyclable screwdriver as only tool


## 4 Mobisol products cover consumer needs

Customers can upgrade easily over time

| Product range | 30W | 80W | 120W | 200W |
| :---: | :---: | :---: | :---: | :---: |
| Standard packing list: | - Battery <br> - 3 LED lights <br> - 1 portable light <br> - phone charge pins set <br> - Pocket Radio | - Battery <br> - 3 LED lights <br> - 1 portable light <br> - phone charge pins set <br> - Pocket Radio <br> - TV and decoder(DC) | - Battery <br> - 5 LED lights <br> - 1 portable light <br> - phone charge pins set <br> - Pocket Radio | - Battery <br> - 6 LED lights <br> - 1 portable light <br> - phone charge pins set <br> - Pocket Radio |
| Warranty | ---------- 20 years on panel, 3 years on battery and lighting |  |  |  |
| Additional Services | - Real-time performance monitoring <br> - Maintenance \& repair visits when necessary at no additional costs <br> - Customer Care call center for complaints <br> - DC to AC inverter available at extra cost <br> - TV and decoders available at extra cost <br> - DC refrigerator available at an extra cost |  |  |  |

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## Major investments in powerful IT monitoring back-end: streamlined customer service

## Virtual tracking \& credit management

- Proprietary database receives real-time usage data for all systems
- Tracks mobile payments, usage of grace period, prevent fraud, automatic SMS reminders


## Data collection

- Database aggregates system statistics, e.g. time of usage, appliances used, payment trends
- Data is unique and powerful for sales and credit processes: better target customers based on known preferences, and maintain longer-term relationship
- Statistics collected enable Mobisol to track and measure economic, social and environmental impact



## Mobisol's unique value proposition: prepaid AND powerful AND remotely monitored

Unlike Kerosene or other solar products, Mobisol is:

## Affordable (prepaid)

- African households pay ~\$360/year for energy
- Africans spend >\$10 billion on kerosene alone for lighting each year
- Mobisol saves ~80\% on energy, creating up to $30 \%$ more income
- 36 month payment plan makes Mobisol prepaid product highly affordable even for the low-income population

Saving money and creating income

- Mobisol is more than just a substitute for kerosene or a generator
- For less money (incremental savings), Mobisol can power many different appliances: multiple lights, mobile charging, radio, TVs, fridges, etc.
- Customers can generate incremental income (e.g. mobile charging business

Monitored and maintained remotely

- Mobisol products can be monitored and maintained remotely
- System tracks SHS in real time and collects detailed user data
- Mobile payments are also recorded
- In case of default on the loan, the system can be remotely switched off, creating a high incentive to pay


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Units sales create direct impact... ...But many forms of indirect impact

- Expect to sell units to $>223,000$ lowincome households ( $\sim 1.34 \mathrm{M} \mathrm{ppl}$ ) by 2019
- Study indicates each household realizes $\$ 126$ net benefit per year owning a Mobisol unit
- Mobisol business in a box' generates \$311/yr. income per household
- Over next 6 years, Mobisol will reach >223,000 households, creating >\$129M cumulative income benefit
- Over next 6 yrs., Mobisol will install 29 MW of capacity, saving over 0.22 M tons of $\mathrm{CO}_{2}$ emissions
- Over 223,000 households will lead healthier lives, avoiding kerosene accidents/fumes
- Mobisol will enable thousands of businesses and allow 100,000s of children to study way past light hours



## Plan to open 2 more Regional Hubs and 18 more market hubs in Tanzania within the next 18 months



| Location | Hub Function | OPS |
| :--- | :--- | :--- |
| Arusha |  <br> Regional | yes |
| Moshi | Regional | Jan `14 \\ \hline Mwanza & Regional & May `14 |
| Arusha | 10 Market <br> hubs | Dec `13 \\ \hline Moshi & 5 Market hubs & Mar `14 |
| Mwanza | 5 Market hubs | Jul '14 |



Current Hubs


Planned Regional Hub
Current Market Hub
Planned Market Hub

## OUR VISION 2015



## Mobisol product costs

## Customers can upgrade easily over time

| Product range | 30W | 80W | 120W | 200W |
| :---: | :---: | :---: | :---: | :---: |
| Appliances | - battery <br> - 3 LED lights <br> - 1 portable light <br> - Phone charging pins set <br> - Pocket radio | - battery <br> - 3 LED lights <br> - 1 portable light <br> - Phone charging pins set <br> Pocket radio | - battery <br> - 5 LED lights <br> - 1 portable light <br> - Phone charging pins set <br> - Pocket radio | battery <br> 6 LED lights <br> 1 portable light Phone charging pins set Pocket radio |
| Down-payment | 55 US\$ | 80 US\$ | 122 US\$ | 171 US\$ |
| Monthly cost (over 36 mo .) | 9 US\$ | 24 US\$ | 32 US\$ | 44 US\$ |
| Warranty | 20 years on panel, 3 years on battery and lighting |  |  | --------- |
| Included Services | - Real-time performance monitoring <br> - Free maintenance \& repair visits when necessary <br> - Customer Care Department for complaints <br> - DC accessories at extra cost available |  |  |  |

